

ANDREW WAGNER

CONFLICT-FREE CASE MANAGER



About Me

My family is one of the most valued things in my life. My wife and I have one child. I also love pets. We have three dogs that bring laughter and joy to our home every day. I was born in Rapid City and lived many years in South Dakota.

My favorite season is Summer. I love the long, warm days. I enjoy summer activities like walking, hiking or taking care of my yard. I also enjoy sports, whether that is playing baseball, watching a game on TV, attending a sporting event, or watching my kid play soccer.

What makes me feel like I have had a good day is having positive social interactions with others. This can be spending quality time with family, friends or meeting someone new for the first time. People are unique and I enjoy meeting others and getting to know their personalities.

WORK EXPERIENCE

I have worked in this field since 2008. I started working as a Direct Care Staff in a group home in Minnesota. I worked my way up and was promoted to Residential Supervisor. As a Residential Supervisor, I ran a group home that had four awesome clients and managed a fun, collaborative and hard-working staff.

In Colorado, I worked nearly five years as a Case Manager (two of those years as a lead Case Manager), and I really enjoyed this role. I also worked as a Residential Program Coordinator and learned a broader view on how to best deliver services to clients. As a Residential Program Coordinator, I oversaw the health and safety of ten clients that lived in independent apartments with supported services in the home and community.

Now that we are back in South Dakota, I am looking forward to connecting with and supporting clients and families in the role of a case manager again.



Contacting Me:

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**Phone calls or Emails preferred*

What People Appreciate About Me:

- I am easy going and easy to talk to.
- I have a good sense of humor.
- I am reliable and a hard worker.
- I value communication and listening to others.
- I am kind, caring and resourceful.

Things I Appreciate:

- Communication with others.
- Communication in return.
- Collaborating with a team to help solve issues and problems.
- I am an open person, and I appreciate it when others are honest with me in return.
- When others provide me with constructive feedback.
- Positive affirmation that things are going well.